

**Group: OPERATIONS MANAGEMENT and DECISION SCIENCE**

**Areas of Interest: Quality Management, Digital Business, Computerized Statistical Tools, E-Commerce, Business Research, Innovation, Entrepreneurship & Research Methodology**



**Professor, FMS**

**Gurukul Kangri (dtb) University  
Haridwar (Uttarakhand). INDIA**

**Email: [pankaj.madan@gkv.ac.in](mailto:pankaj.madan@gkv.ac.in)**

**[pankaj.madan@gmail.com](mailto:pankaj.madan@gmail.com)**

**For other details visit [www.gkv.ac.in](http://www.gkv.ac.in)**

**Ph: +917500622221**

**Professor (since March 2013)**

**Total Experience: 31 years**

**QUALIFICATIONS: Ph. D. (Management),**

**M.B.A. (Marketing), B.E (Production),**

**MPWT (Web Technology), LA (IRCA, UK)**

**Teaching Area(s): Quantitative Techniques  
(with SPSS), Production and Operations  
Management, Operations Research,  
E-Commerce, Project Management**

**Research Area(s): Quality management,  
KM, E-Commerce, M-Commerce,  
Retailing, Innovation and  
Entrepreneurship**

**PhD Supervision: Awarded: 21**

**Under Supervision: 8**

**Corporate Trainings / Consulting: 15**

**Paper Presented in Conferences:**

**International: 15 National:27**

**Regional:10**

**Online Courses Designed/Project: MHRD**

**ePG Pathshala**

**<http://epgp.inflibnet.ac.in/Home/ViewSubject?catid=23>**

**FOREIGN TEACHING ASSIGNMENTS**

**Visiting Professor: Tartu University, Estonia, Europe  
(May, 2016)**

**Visiting Professor: Shaoxing University, China  
(March–June, 2008)**

**Visiting Asst. Prof. at University of Southern Queensland in  
Dubai(Sep-Nov. 2004)**

**Visiting Professor: CENTRUM Católica (Sep. 2016)  
(CENTRUM is among the TOP TEN Business Schools in Latin America.)**

**Pontificia Universidad Católica del Perú**

**ADMINISTRATIVE ASSIGNMENTS**

**Dean, Faculty of Engineering & Technology**

**(Aug.2019 – Dec.2022)**

**Dean, Faculty of Management Studies (2015 -18)**

**Dean, Faculty of Education (Nov. 2016 – June 2019)**

**Professor In-charge – Corporate Affairs and Outreach Cell  
(2014 – July 2023)**

**Director, College of Engineering Roorkee  
(June.2009-May2010)**

**Head-Corporate Affairs: Gurukul Kangri Vishwavidyalaya  
(2006-2009)**

**Experience: Teaching (28 years)**

**Industrial (3 years)**

**Teaching Affiliations / Awards:**

**Premium Educator: Harvard Business School Pb, US**

**Affiliated Professor: CENTRUM Católica, Peru**

**AmarUjala Award: Best Teacher of Operations Management  
(2012)**

**Teaching Innovations: Online Assignments through web portal,  
Use of International Case Studies, Role Plays, PD Workshops,  
Use of Multimedia**

**Coordinator: ePG Pathshala of MHRD and Case Writer with  
Emerald Publishing**

**Conferences/ Seminars Organized: 34**

**Invited Lectures / Work Shops Conducted: 126**

**Committee Expert: 57**

**Patents: 03**

**Total Publications: 132**

**Research Papers: 93 (34 Int;59 National) Book Chapters: 6**

**Conference Proceedings: 8 Patent: 3**

**Citation Score: SCOPUS:308 H-Index:8 (id:36680199600)**

**<https://www.scopus.com/authid/detail.uri?authorId=36680199600>**

**<https://orcid.org/0000-0002-4648-9863>**

**<https://www.webofscience.com/wos/author/record/1314245>**

**WebOfScience Citation: 158, H-Index: 5**

**Google Citation:1124, H-Index: 16, I-10Index: 24**

**<https://scholar.google.com/citations?user=Hc4P9SAAAAAJ&hl=en>**

**Books Authored: Text: 8 Reference: 2 Edited: 4**

**Article (Newspaper/magazine): 8**

