

**SEMESTER EXAMINATION-2022**  
**CLASS -MBA/BE**  
**SUBJECT: INDUSTRIAL RELATIONS**  
**PAPER CODE: MBA E 311 MBA(BE) E326**  
**PAPER TITLE: INDUSTRIAL RELATIONS**

**Time: 3 hour**

**Max. Marks: 70**

**Min. Pass: 40%**

**Note:** Question Paper is divided into two sections: **A and B**. Attempt both the sections as per given instructions.

**SECTION-A (SHORT ANSWER TYPE QUESTIONS)**

**Instructions:** Answer any five questions in about 150 words each. Each question carries six marks. (5 X 6 = 30 Marks)

Question-1: Define the essentials of Modern Industrial systems.

Question-2: State the importance of Industrial Relations. What are its main objectives?

Question-3: Describe various forms of Industrial Disputes.

Question-4: Define Trade Union. State important objectives of Trade Unions.

Question-5: What is the difference between Registered Trade Union and unregistered Trade Union?

Question-6: Describe Voluntary Arbitration as a non-statutory Machinery for resolution of Industrial Disputes.

Question-7: Describe the objectives of collective bargaining.

Question-8: What is workers participation in Management? Describe the various forms of Workers Participation in Management.

Question-9: Describe the effects of employee grievances on the industry.

Question-10: What is absenteeism? Describe its adverse effect on the industry.

**SECTION-B (LONG ANSWER TYPE QUESTIONS)**

**Instructions:** Answer any FOUR questions in detail. Each question carries 10 marks. (4 X 10 = 40 Marks)

Question-11: Define "Industrial Relations". Describe the effects of poor Industrial Relations.

Question-12: State the scope of Industrial Relations. What are the essential conditions for maintaining good IR in Indian Industry?

Question-13: Define "Dispute". Describe Dispute settlement machinery at statutory level in Indian Industry.

Question-14: Describe the problems of Trade Unions in Indian industry.

Question-15: Describe the various structure levels at which bargaining takes place. Highlight the benefits of collective bargaining.

Question-16: Briefly explain the terms: a) Recognised Trade Union, b) Labour Turnover.

Question-17: Outline the forms of Workers Participation in Industry. Describe the functions of Shop Councils and Joint Councils in organisations.

Question-18: Describe the causes of grievances. Discuss Model Grievance Procedure.