

SEMESTER EXAMINATION-2021
CLASS - MBA/MBE IST SEM
SUBJECT - Management Proecess & Organisational Behaviour
PAPER CODE:MBA/MBE-C104

Time: 3 hour

Max. Marks: 70

Min. Pass: 40%

Note: Question Paper is divided into two sections: **A and B**. Attempt both the sections as per given instructions.

SECTION-A (SHORT ANSWER TYPE QUESTIONS)

Instructions: Answer any five questions in about 150 words (5 X 6 = 30 Marks) each. Each question carries six marks.

Question-1: Discuss any three major functions of Management.

Question-2: Explain Management is a Science or an Art with suitable example.

Question-3: What do you understand by Social Responsibility of Business? Explain it in the context of Current Trends in India.

Question-4: Describe any **Two** standard definitions of Management.

Question-5: Explain the meaning of personality. What are the determinants of personality?

Question-6: Define Work Motivation. Elaborate Maslow's hierarchy theory of motivation.

Question-7: Explain the principles of learning. Elaborate on the process of learning.

Question-8: "Group dynamic is referred to as an important core of any organization". Comment.

Question-9: What are the critical issues & challenges faced by Managers today which are compelling them to use OB concepts ?

Question-10: Why managers today pay more attention to the person – organization fit then the person-job fit?

SECTION-B (LONG ANSWER TYPE QUESTIONS)

Instructions: Answer any FOUR questions in detail. Each (4 X 10 = 40 Marks) question carries 10 marks.

Question-11: "Mental revolution on the part of management and workers is the foundation on which the building of management is erected". Comment. Give an outline of Systems theory of management, with a brief reference to its advantages and limitations.

Question-12: Give a brief account of Contingency theory of Management for the emergence of human relations approach. What are the major findings and limitations of this approach?

Question-13: Which leadership style is suitable to HR Manager of I.T. industry in

the present era. Give justification in detail with relevant examples.

Question-14: How Group Decision Making is different from Individual Decision Making? Explain the difference between the two by taking some real time example.

Question-15: Coping strategies for stress can be adopted at individual level as well as organizational level. Explain these strategies and their role for preventing/ managing stress.

Question-16: What are the "Big Five" personality traits? Which one seems to have the biggest impact on performance? How would the knowledge of the Big Five help you in your job as a manager?

Question-17: How does line and staff organization structure differ from pure line organisation structure. Elucidate with Suitable example.

Question-18: Effective Decisions are pre-requisite for future success. Comment. What are the factors responsible for Decision-making? Explain various types of Decisions.

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